

## **Envision Eye care – Pittsburgh**

### **Nondiscrimination Statement**

Envision Eye Care - Pittsburgh understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Envision Eye Care - Pittsburgh :

- Provides aids and services to patients with disabilities when necessary to effectively communicate with them
- Provides qualified sign language interpreters for hearing impaired patients
- Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Envision Eye Care – Pittsburgh has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Lisa Liberati  
428 Forbes Avenue, Suite 2020  
Pittsburgh, PA 15219  
412-391-5040  
412-391-8769  
TVC2020@consolidated.net

You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Lisa Liberati is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

- (1) Electronically through the Office of Civil Rights Complaint Portal:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- (2) By mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue SW Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019 1-800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>